



Murrayshall Country House Hotel – Access Statement

Introduction:

A 40 bedroom privately-owned 4* hotel on the outskirts of Perth, close to Scone Palace. Well known for excellent standards of service, accommodation, dining and golf, highly regarded within the locality.

Ground floor meeting rooms and accommodation are available with disabled access facilities.

A series of improvements are being made during 2017 with refurbishment of several areas of the hotel to include the fitting of a wet room style accessible bathroom to a ground floor bedroom.

Pre-arrival:

Information can be found on: www.murrayshall.co.uk

Telephone: 01738 551 171

Email: reservations@murrayshall.co.uk

Scone town centre is 5 minutes' drive

Perth town centre is 10 minutes' drive

Taxis can be ordered from Reception

Arrival & car parking facilities

Access to the main entrance is either via two wide, low-rise steps, or a temporary ramp.

Access to the clubhouse and main function suite is via the golf carpark at the north side of the hotel and level access is available.

After-hours entry is gained by ringing the bell located to the left of the main entrance.

Disabled access spaces are allocated and marked out in both car park areas.

The hotel has 100 on-site car parking spaces on tarmac. Mobility impaired guests are welcome to temporarily leave vehicles at the hotel entrance, from where valet parking is available on request. The car parks are lit at night.

We respectfully request that customers' park in designated parking bays, especially at the front of the hotel.

Main entrance and reception area

The main entrance is on your right as you approach the hotel along the driveway. Turn into the driveway at the gatehouse off Murrayshall Road. There is two wide, low-rise steps.

A temporary ramp is available on request or access can be attained through the golf car park and Clubhouse entrance to the north side of the hotel.

Staff are always on duty to assist if required.



Public areas

Entrance lobby, Reception, meeting rooms, lounges, restaurants, bars, stairs, landing and corridors.

Seating is available in the entrance lobby, Library and Lyndoch Lounge, both of which are off of the main reception area or in Stutt's bar in the Clubhouse.

There is one further floor reached by stairs only. There is no lift.

An accessible room is available on the ground floor which is allocated to those who have made a reservation specifically for this room.

The hotel is carpeted throughout with the exception of the reception lobby and public toilet areas, which are tiled; Lyndoch Brasserie, which has a wooden floor, and the area immediately in front of the bar in Stutt's bar in the Clubhouse, which is tiled.

Baby changing facilities are available in the Disabled Access Toilets.

Toilet facilities

There are ladies and gentlemen's toilets on the ground floor, situated adjacent the Lyndoch Brasserie. There is also a small unisex Disabled Access Toilet with ceramic tiled floor, emergency pull cord and baby changing facilities. Support rails are situated in the Disabled Access Toilet. Coat hooks are provided.

Similar facilities are available in the Clubhouse.

Bedrooms

There are 26 bedrooms in the main hotel, of which 1 is a disabled access room on the ground floor. A further 4 rooms are located on the ground floor. All other rooms are on the first floor. Due to the age of the building, all rooms vary in shape and size.

There are steps along the corridor on the first floor.

A further 14 rooms are located in two separate buildings, some 30 meters from the main entrance. These rooms are more uniform in size. All rooms have stepped access with the exception of 1 room. None of these rooms are specified as accessible rooms.

All bedrooms are carpeted, apart from the bathrooms areas. Many, but not all, beds can be either doubles or twins.

All bedrooms have armchairs and all have desks, cordless kettles, irons, televisions and telephones.

Room service is available. The menu caters for specific dietary requirements.



Well behaved dogs and guide dogs are welcome.

If advised of assistance being required in the event of an emergency, a staff member will knock on the bedroom door to assist with any evacuation.

All bedrooms are designated as non-smoking areas. This policy includes the smoking of e-cigarettes and any such similar devices as well as all other tobacco products.

Bathrooms, shower-rooms and WC

All bedrooms have private facilities which, due to the age of the building, vary in shape and size. Some bathrooms have walk-in shower and separate bath, some have a shower over the bath. A couple of our rooms have showers only and some have a step up to the shower. We have details of each room and can assist with specific requirements.

Background music is played continually at low volume.

There is ample space in which to move around and seating can be moved to accommodate as necessary.

Waiter service is offered throughout and specific dietary needs are catered for.

A 'no smoking' policy is in effect throughout. This policy includes the smoking of e-cigarettes and any such similar devices as well as all other tobacco products.

Menus can be copied to a large format if needed or read aloud.

Patio area / external seating

There is a patio area at the rear of the clubhouse and several external seating areas around the outside of the hotel. Not all such areas have level access but those immediately outside the hotel do have level access.

Staff are available to assist as necessary.

The same menu is served on the patio as in Stutts bar in the Clubhouse.

There is ample space in which to move around and seating can be moved to accommodate as necessary.

Waiter service is offered throughout and specific dietary needs are catered for.

Menus can be copied to a large format if needed or read aloud.

A 'no smoking' policy is in effect in all areas except for a designated part of the patio. This policy includes the smoking of e-cigarettes and any such similar devices, as well as all other tobacco products.



Conference / meeting rooms and private dining

There are three meeting rooms on the ground floor, accessed from the main Reception area or Clubhouse; each is carpeted throughout.

The rooms do not have fixed seating.

Grounds and gardens

We are set in 365 acres of land with two 18 hole golf courses.

There are walks around the estate some of which are level and some of which are not.

Only the immediate area around the hotel and car parks are lit at night.

Future plans

Refurbishment of bedrooms and public areas takes place on occasion. Where major works are to take place, we will notify customers accordingly.

Golf course maintenance and grounds work takes place as a matter of course.

Fire Alarm

The hotel has a fully audible fire alarm with sounders positioned around the building. In the event of a fire, the alarm is sounded and an investigation takes place by hotel staff.

The alarm can be raised at the break glass points positioned around the building or by contacting Reception.

The fire alarm in the buildings adjacent the main hotel and the gatehouse are linked to the main hotel fire panel and are audible in the buildings in which the alarm is triggered.

A portable “deafguard” system is available from Reception should you be hard of hearing.

The fire alarm is tested weekly, usually on a Monday.

Additional Information

- A hearing loop is available in our Reception area.
- Background music can be reduced in volume upon request.
- Pads and pens are available in Reception.
- Equipment hire can be requested in order to assist with making the stay of guests more comfortable.
- Safe custody is available at Reception for medications & valuable items.



MURRAYSHALL

COUNTRY HOUSE HOTEL
— AND —
GOLF CLUB

Contact telephone & email address

In order to help the hotel continually improve services and facilities please feedback any comments directly to the Hotel Manager on 01738 551 171 or email reservations@murrayshall.co.uk

Address

Murrayshall House Hotel, Scone, Perth. PH2 7PH

Telephone: 01738 551 171

E: reservations@murrayshall.co.uk

W: www.murrayshall.co.uk

Grid references:

Northings (Y): 726418 metres. Eastings (X) : 315720 metres.

Ordnance Survey National Grid reference - NGR:NO 15720 26418

56 deg, 25 min, 21 secs North - 3 deg, 21 min, 59 secs West

Hours of operation: 365 days per year, 24 hours per day

As at: 1st June 2018

MURRAYSHALL COUNTRY HOUSE HOTEL & GOLF CLUB, SCONE, PERTH PH2 7PH
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